ANNUAL BACKFLOW TESTING PROCESS

45 Calendar Days Prior to Annual Test Due Date

No

1st Letter: Notice of Reminder

Test Received

Yes

1 Calendar Date Past Due Date

No

2nd Letter: Notice of Violation

Test Received

Yes

31 Days Past Due Date

Service Fee charged to account & Non-Compliant Customer List sent to Contractor for Scheduling

Testing Scheduled & Completed within 60 days (3 attempts)

Yes

No

Testing Completed

Yes

61 Days Past Due Date

3rd Letter: Notice of Warning Civil Penalty charges

Testing Scheduled & Completed within 30 days

Yes

Testing Completed

No

91 Days Past Due Date

Civil Penalty Letter

No

December of Each Year

No

Annual Testing Complete

Yes

Yes

Service Disruption