

2024 ANNUAL REPORT



CIRCULATION

How many items were checked out? How many people did we connect with? How many downloads?

997,685 total materials checked out

5361

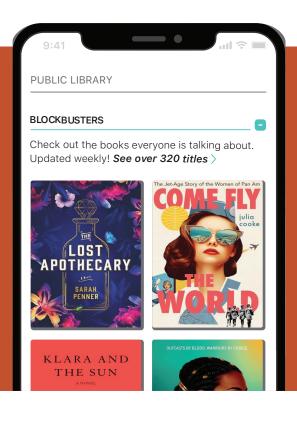
New borrowers

340,163

Annual visits (12% more than in 2023)

140,535

Annual reference transactions (all departments)



DIGITAL CIRCULATION

Total digital checkouts for Longmont Public Library: 267,138



116,970 eAudiobooks checked out

39,508 eMagazines checked out

Front Range Downloadable Library total checkouts: **1,414,598**

Longmont Public Library accounts for nearly 20% of total Front Range Downloadable Library checkouts

1647

Discovery Passes reserved

723

Library of Things items circulated

7155

Seed packets from the Seed Library distributed (51% more than in 2023)

164

Colorado State Park Passes Backpacks circulated

29,528

Total sessions in the Computer Lab

3178

Study Room Reservations

1239

Meeting Room Reservations











EVENTS + PROGRAMS

What drew people to the Library in 2024!

3302

events and programs offered

37,334

total participants

2677

total participants in

Summer Reading BINGO

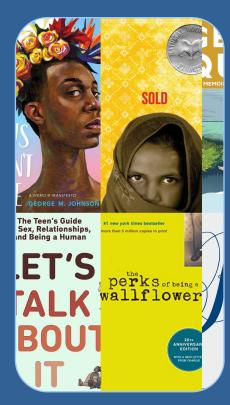
(includes all age groups)



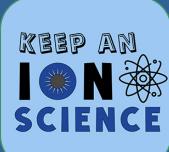














ACCOMPLISHMENTS

- 1 Renovated children's department, adding all-new shelving, better seating options, and a dedicated space for smaller children's programs
- 2 Began partnership with Longmont Public Media and our Computer Lab staff to broaden computer class offerings and offer opportunities to explore new technology
- Through generous support from the Friends of the Longmont Library, sent 5 employees to the Public Library Association conference in Columbus, Ohio
- 4 Developed a new 5-year strategic plan for the library
- 5 Friends of the Longmont Library given the Colorado Association of Libraries "Volunteer of the Year" Award

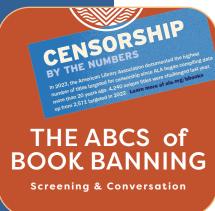


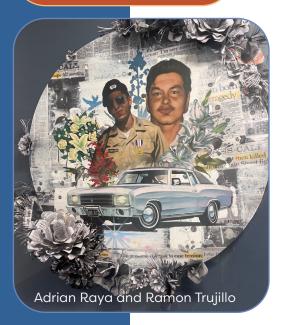












- 6 Lilian Bucio, the Library's Outreach
 Coordinator, won the 2024 CLEL
 Hero Award for Early Literacy
- 7 Implemented a **new library programs brochure**, in both
 English and Spanish, to better market
 library programs and events
- 8 In partnership with the Museum,
 hosted two highly-successful events
 with world-renowned author **Sy**Montgomery; and held a
 screening of "The ABCs of Book
 Banning" documentary, and panel
 Q&A for Banned Books Week.
- 9 Art in Public Places installed an altarpiece honoring Adrian Raya and Ramon Trujillo
- 10 Partnered with Sustainability to convert existing, outdated water fountains into water bottle filling stations



The Library email newsletters are thoughfully crafted for targeted audiences by age range and interest

97 total emails sent

This Month @ the Library: 12 Adult Program Notices: 16 Children Program Notices: 28 Teen/Tween Program Notices: 28

8% average click rate

Industry standard: 2% Increased from 4% in 2023 *56% average open rate

Industry standard: 43% Increased 1% from 2023

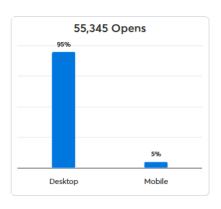
675 / 4,674 net new subscribers*/

Net number of new subscribers increased from 573 in 2023

*new subscribers minus unsubscribers

In 2024, the Library added a new list for computer and technology classes. The list has 80 subscribers.

95% of all Library emails were opened on a desktop. 5% were opened on mobile



TOP 3 E-NEWSLETTER OF 2024 (BY CLICK RATE)



ABCs of Book Banning Follow Up and Survey 105 sent

81 opened (79%)

31 clicks (30%)



Computer + Tech Classes Dec 2024 59 sent 37 opened (70%)

8 clicks (14.3%)



Computer Classes August 2024 31 sent 20 opened (69%) 4 clicks (13.8%)

The Library's largest email audience receives a monthly This Week @ the Library newsletter.

3,483 subscribers

Industry average 1% Average click rate: 4%

Industry average 36% Average open rate: 51%



TOP 3 E-NEWSLETTER OF 2024 (BY OPEN RATE)



ABCs of Book Banning Follow Up and Survey 105 sent 81 opened (79%) 31 clicks (30%)



Kids Program Notices: Dec 30 Jan 12 646 sent 389 opened (71%)

34 clicks (6.3%)



Computer + Tech Classes Dec 2024 59 sent 37 opened (70%) 8 clicks (14.3%)